

# I.T.S Dental College, Hospital and Research Centre

47, Knowledge Park –III, Greater Noida

## 5.4.2 Log book or other records regarding maintenance works

Link for central maintenance system: <http://dental-gn.its-group.in/>

**Welcome to the Almighty HelpDesk System**

In order to streamline support requests and better serve you, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

**Open a New Ticket**  
Please provide as much detail as possible so we can best assist you. To update a previously submitted ticket, please login.

**Check Ticket Status**  
We provide archives and history of all your current and past support requests complete with responses.

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**Tickets**

Showing 1 - 25 of 300 All Tickets

Ticket #	Create Date	Status	Subject	Department
MNT-001001	26/08/2015	Closed	Wall fans are not working	Maintenance (Carpentering - ...)
INF-001633	21/09/2015	Closed	Computer is not working	Information Technology
INF-001820	18/10/2015	Pending	Printer is not working	Information Technology
INF-001957	15/10/2015	Closed	Printer not working properly	Information Technology
MNT-002066	24/10/2015	Closed	Three Tube lights are not working	Maintenance (Carpentering - ...)
MNT-002180	20/10/2015	Closed	Almirah & Periodical display rash ...	Maintenance (Carpentering - ...)
INF-002360	16/11/2015	Closed	Printer is not working	Information Technology
MNT-002706	09/12/2015	Closed	Reading hall doors and Tube light are ...	Maintenance (Carpentering - ...)
INF-002794	14/12/2015	Closed	Biometric machine software is not ...	Information Technology
INF-002879	18/12/2015	Closed	Biometric machine software is not ...	Information Technology
MNT-002881	18/12/2015	Closed	Tube light is not working	Maintenance